



MIDDLESBROUGH CITIZENS ADVICE BUREAU



network
of intermediaries

Your route to training and employment opportunities in Middlesbrough

Moving into Employment



Providing an **Independent, Free, Confidential** and **Impartial**
Advice Service throughout **Middlesbrough**

www.middlesbrough-noi.com

Provides an Independent, Free, Confidential & Impartial Advice Service throughout Middlesbrough.

Our Main office, in the Town Centre, is available to personal callers and telephone calls. In addition, we have a network of advice sessions in the community.

We also employ two workers who give a comprehensive advice service to the Asian Community via the Main Office and Outreach Sessions.

CLIENTS MOVING INTO EMPLOYMENT

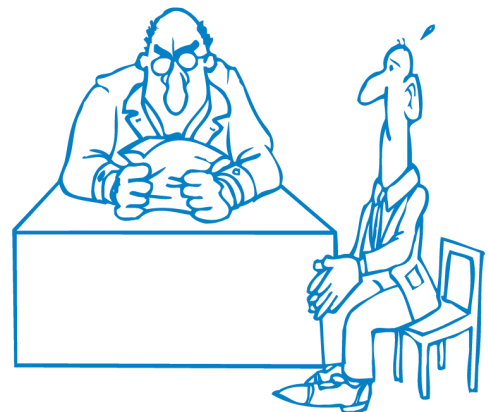
We give advice & information over a wide range of issues, taking a holistic approach

1. BENEFITS ISSUES:

- Client can be given information on the effect on their benefits when taking a job
- 'Better off' calculations can be done to enable client to make an informed decision
- Advice about in work benefits - tax credits can be given
- Advice on the benefits payable in the transition period
- Client may wish to challenge a decision on benefits or tax credits
- Client may need help understanding a letter from Job Centre Plus or Middlesbrough Council

2. EMPLOYMENT ISSUES

- Client may experience problems at work, eg hours, wages, contract, discrimination
- Client may lose the job and require information on their rights
- Client may be thinking of leaving and needs advice on benefit implications



3. DEBT ISSUES

- During a period of unemployment or low income, client may have suffered problems managing finances
- We can help with advice at all levels of debt from one missed payment, right through to threatened eviction from property